

FREQUENTLY ASKED QUESTIONS

FY 26-27 BILINGUAL BONUS CAPACITY BUILDING PROJECT PROGRAM

TESTING

1. Will there be a link provided for the test?
A: Yes, a testing link will be provided to all participating sites. Please contact us at EAS@ph.lacounty.gov.
2. If our site's testing process was approved last year, are we compliant for this fiscal year?
A: Yes, sites with previously approved testing processes remain compliant for FY 26-27.
3. To confirm, staff who tested last fiscal year don't need to test again this time around?
A: That's correct. Staff members who completed testing in the previous fiscal years will not need to retest in order to submit for reimbursement this year.
4. If agencies paid for their own testing slots, can those staff members be billed for reimbursement?
A: Yes, if the staff member meets the requirements, they are eligible to submit for reimbursement.
5. If agency paid for test, and staff member was a No Show. Can the agency retest the staff member?
A: Yes, the agency may retest the staff member. SAPC will not pay for testing slots for no-shows or less than 24-hour cancellations.
6. If a staff member missed an exam last year due to a No-Show, can we have them retest this new fiscal year?
A: Yes, during this fiscal year SAPC will cover the cost of retesting after the initial no-show.
7. If a staff member fails an exam, can they retake the exam? Is there a limit to how many times they can take the exam?
A: Yes, a staff member can retake the exam if they fail the first time. SAPC encourages the staff members to try again until they pass. Agencies can reach out to SAPC if their staff member fails the test the second time and wants to retake the test again.
8. Does the provider's participation attestation and agreement form need to be signed and dated for each submission? Is this new form for just one person or all counselors that receive the bonus?
A: The attestation and agreement form is for the participating agency. A signed form must be submitted to EAS@ph.lacounty.gov by Oct 10, whether an agency participates in Q1 or any other time during the fiscal year. It does not need to be submitted each quarter.

SUBMISSION

9. What are the FY 26-27 quarters deadline dates?

- Submission 1: Q1 (July 2026 – September 2026)- Due 10/10/26
- Submission 2: Q2 (October 2026 – December 2026)- Due 01/10/27
- Submission 3: Q3 (January 2027 – March 2027)- Due 4/10/27
- Submission 4: Q4 (April 2027- June 2027)- Due 7/10/27

10. Is there a grace period for corrections if a submission was made on time? If so, what is the duration?

A: Yes, there will be a grace period for corrections. We will provide specific deadlines for submitting any necessary corrections.

11. Do agencies have to submit an Attestation form and a BB submission form?

A: Yes. Agencies will have to submit an Attestation form, BB submission form, and supporting documents which are accessible via the CRLA Page. If you encounter any issues completing the forms, please contact EAS@ph.lacounty.gov.

12. Will SAPC allow late submissions?

A: No, submissions have a FIRM deadline and must be completed by the due date for the quarter covered. SAPC will not accept submission forms for prior quarters, only for current quarter due dates. Please work with your respective human resources or other staff to make sure they are able to produce the required documentation before the deadline

RESOURCES

13. Where can we locate FY26-27 BB Submission forms?

A: The Bilingual Bonus Submission Forms can be found on the CRLA page.

ELIGIBILITY

14. Are agencies able to participate if they submitted a LAP Worksheet in the previous Fiscal Year?

A: Yes

15. Are interns eligible for the bilingual bonus?

A: The only qualified provider types for the Bilingual Bonus are:

- A: LPHA Direct Service Bilingual Staff or Licensed and Licensed eligible: Psychologists, Clinical Social Workers, Marriage and Family Therapists, Clinical Counseling Practitioners.
- A: SUD Counselor/Peer Direct Service Bilingual Staff Registered/Certified SUD Counselors. This may include Case Managers or Care Coordinators only when they are registered/certified SUD Counselors. o Certified Peer Support Specialists

16. Does practitioner need to be onboarded with SAGE to qualify for program?

A: Yes, practitioners must be in SAGE to be eligible to participate.

17. Which threshold languages are eligible for program?

A: Arabic, Armenian, Cantonese, Farsi, Khmer/Cambodian, Korean, Mandarin, Russian, Spanish, Tagalog/Filipino, Vietnamese.